



Combined Parking Solutions

**Proven to Control Parking Abuse**

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## Contents

<b>Introduction</b> .....	<b>3</b>
What does CPS do? .....	3
Who can use CPS? .....	3
Why CPS? .....	3
<b>Parking Solutions</b> .....	<b>4</b>
Solution 1 – Warden Patrol Parking Enforcement.....	4
Solution 2 – Self-ticketing Parking Enforcement.....	4
<b>The Process</b> .....	<b>5</b>
<b>Why choose Combined Parking Solutions?</b> .....	<b>7</b>
Experience.....	7
Versatility and Assurance .....	7
Unique .....	7
<b>Benefits of a solution from CPS</b> .....	<b>8</b>
<b>Tailored Parking Solutions</b> .....	<b>9</b>
<b>The CPS Parking Protection Bundle</b> .....	<b>10</b>
Example Signage.....	10
Example Permits.....	12
Example Tickets .....	12
<b>Contact Us</b> .....	<b>13</b>



## Introduction

### What does CPS do?

Combined Parking Solutions enables you to regain control over your premises, with a system proven to control parking abuse, completely free of charge.

The CPS system of parking control is based on the issuing of parking charge tickets to unlawfully parked vehicles on your land and the versatile solutions provided by CPS are tailored to meet client's individual requirements.

CPS are fully compliant with the DVLA codes of practice for the release and processing of data, and are therefore able to obtain vehicle licensing details from them.

### Who can use CPS?

As landowner or authorised tenant, whatever your business, if you suffer from unauthorised vehicles parking on your land then our system will work for you.

CPS is happy to boast a large client base and with such a versatile solution, customers range from small businesses with just one or two spaces, to larger organisations with thousands of spaces – whatever the size of car park, we have a solution to fit.

Also, clients have the option to chose from 'total no parking enforcement', 'limited parking time', 'permit schemes' and even 'Pay & Display enforcement'.

### Why CPS?

Combined Parking Solutions was formed by professionals who have themselves experienced first hand the frustration and damage that illegally parked vehicles can have on businesses and with this in mind, fully understand the needs of customers.

The CPS solution is a non-confrontational, flexible alternative to wheel-clamping and with a policy that **does not** include the use of external agencies to enforce or collect charges, CPS ensure a high level of consistency and customer services by managing the process from start to finish.

Furthermore, unlike other parking control providers CPS offer the highest level of compensation in the UK, of up to £15 above the industry standard; with £25 for every ticket self-issued or £10 for every ticket issued by a CPS warden. CPS feel that as landowner or authorised tenant it should be **you** who be compensated for the loss of profit to your business incurred by motorists parking illegally on your land.

CPS are able to offer this rate of compensation as unlike our competitors, our expertise is maintained in-house without the use of external agencies, which prevents unnecessary costs being absorbed by the customer and ensures a fully supervised process.

In addition, with a unique **loyalty scheme** available, CPS believes in honouring customers who recommend others, as personal recommendations from customers further enforce our Company credibility.



## Parking Solutions

As land owner or authorised tenant suffering from parking abuse, Combined Parking Solutions tailor our system to meet your individual requirements.

CPS offers two highly flexible solutions for clients to choose from;

### **Solution 1 – Warden Patrol Parking Enforcement**

The warden patrolled parking enforcement solution enables clients to choose for CPS to do the work for them. By providing uniformed wardens who take full responsibility for enforcing your parking regulations, this solution is highly effective.

The visibility and vigilance of the CPS wardens not only deters unauthorised motorists from parking on your land but in turn provides added security for authorised vehicles and more importantly, removes the hassle of parking abuse to allow you to get on with your most important activity – running your business.

Initial setup with this solution is completely **FREE OF CHARGE** as the costs are funded by the offending vehicles.

Once the ticket is issued by the warden, CPS collect the parking charge and then pay the land owner (or tenant) a compensation figure of £10 per ticket issued – where industry standard is **zero**.

With this solution, customers have the added peace of mind that all CPS wardens are highly trained and professional. Unlike other parking control companies, CPS insists that their wardens issue a quota of enforced tickets, NOT a target number of tickets per day. By doing so, CPS understands that this ensures that all tickets issued are both legal and enforceable.

### **Solution 2 – Self-ticketing Parking Enforcement (our most popular solution)**

With this solution, CPS will design and build tailor-made warning signs to meet your individual parking requirements.

In addition, CPS provide permits with which you can chose to issue or sell to authorised vehicles such as staff and clients, giving you ultimate flexibility and choice. CPS then provide legally enforceable parking charge tickets which you can chose to issue to unauthorised vehicles at your discretion.

Once offenders pay the parking charge, you will receive £25 compensation for each completed ticket – fair compensation for the trouble caused and £15 above the industry standard for self-issued tickets.

With both solutions, CPS will conduct a **free** site visit in order to identify the correct positioning of all signage to guarantee that all legal requirements are met. This also helps to ensure that all tickets issued are both legal and enforceable. CPS will also erect these signs completely free of charge.



## The Process

Whether you choose to self-manage your system or take advantage of the free warden patrol, CPS will support you through the entire process. Just remember these simple steps;

### 1. Chose the solution that suits you

The flexibility of the solutions allows you to choose the solution that best suits your individual requirements.

### 2. CPS design and erect the tailor-made warning signs

Display the contractual warning signs designed and supplied by CPS, stating the terms and conditions for parking on the land and displayed in clear and prominent positions.

*Please note – CPS will conduct a **free** site visit in order to identify the correct positioning of all signage to guarantee that all legal requirements are met. CPS can also erect these signs completely free of charge.*

### 3. Provide permits to authorised vehicles

Issue or sell parking permits to staff or clients giving you ultimate flexibility and choice and enabling you to stay completely in control of your car park.

### 4. Issue the ticket

#### **Solution 1 – Warden Patrol Parking Enforcement**

Following the above, should a vehicle park contravening the terms and conditions for parking then the CPS warden will issue a parking charge notice.

#### **Solution 2 – Self-ticketing Parking Enforcement**

With this solution, should a vehicle park contravening the terms and conditions for parking then the landowner / authorised person will issue a parking charge notice.

**Please note** – a parking charge notice is a legally enforceable charge that attaches to the windscreen and outlines the reason for issue and details on how to pay. When removed, the stickers will not leave a residue.

We also ask that photographs of the vehicle are taken in case of any query by the vehicle owner at a later date - these will also be produced in court to prove a vehicle was parked on the land.



## 5. Submit details of issued ticket

### Solution 1 – Warden Patrol Parking Enforcement

Following the issue of a parking charge ticket, CPS will manage the entire process until the ticket charge is paid.

At any stage, customers can request a statement showing the current state of all tickets issued. This can be sent on a weekly or monthly basis via either post or email. Alternatively, customers can see all ticket information by logging onto the CPS online ticket management system

### Solution 2 – Self-ticketing Parking Enforcement

Following the issue of a parking charge ticket, simply forward the details to our central processing centre using either our online logging system, email, fax or post and your job is done. CPS will then manage the entire process for you.

With either solution, if after 14 days the charge remains outstanding, CPS obtain the licensing details from the DVLA and our legal department pursue the motorist for the charge. During this process, we are bound at all times by the DVLA's code of conduct for the release and processing of data and The Administration of Justice Act 1978.

Should you wish to cancel any issued parking charge ticket for whatever reason within 14 days, this can be done free of charge. This ensures that only genuine offenders and not customers for example are penalised should a parking charge be issued in error.

## 6. Receive compensation

### Solution 1 – Warden Patrol Parking Enforcement

On completion of the charge, a compensatory payment to the sum of £10 including VAT is returned to you – where industry standard is currently zero.

### Solution 2 – Self-ticketing Parking Enforcement

On completion of the charge, a compensatory payment to the sum of £25 including VAT is returned to you – up to £15 above the industry standard.



## Why choose Combined Parking Solutions?

### Experience

CPS understands how frustrating parking abuse can be to you and your business and have vast knowledge and experience in the parking control industry.

Combined Parking Solutions was formed by management who have themselves experienced first hand the frustration and damage to businesses that illegally parked vehicles can have and with this in mind, fully understand the needs of customers.

### Versatility and Assurance

The CPS solution is a non-confrontational, flexible alternative to wheel-clamping. Regardless of car park size, CPS has a solution to fit the needs of every customer.

With a policy that **does not** include the use of external agencies to enforce or collect charges, CPS ensures a high level of consistency and customer service.

In addition, CPS does not expect customers to have the legal knowledge on the issuing of parking tickets. CPS offer customers a free site survey to guarantee that all signage is positioned correctly in order to ensure that they meet with all legal requirements and that all tickets are therefore legally enforceable. By doing so, CPS believe that this reduced the time and money wasted on chasing tickets that were not legally issued. CPS prides themselves on both the quality of their signage and personal service.

### Unique

Unlike other parking control providers CPS offer the highest level of compensation in the UK, of up to £15 above the industry standard, with £25 for every ticket self-issued or £10 for every ticket issued by a CPS warden. CPS feel that as landowner or authorised tenant it should be **you** who be compensated for the loss of profit to your business incurred by motorists parking illegally on your land.

We are so confident that customers are happy with our service that we offer a unique '**Loyalty Scheme**'. As a thank you for recommending a friend, customers can receive £5 (Inc VAT) for each and every ticket issued on their friends land for life (as long as both remain customers).

With no limit to the number of people customers can recommend, CPS believe that personal recommendation is the most valued testimony to their credibility.



## Benefits of a solution from CPS

CPS prides themselves on the following features and benefits of their solutions;

- Regain control of your premises with a system **proven** to control parking abuse
- **Non-confrontational, flexible** alternative to wheel clamping
- Completely **free of charge** with **no ongoing charges** - all of our costs are funded by offending vehicles
- CPS have vast **knowledge** of the parking control industry
- Management have **years of first hand experience** in parking related issues
- Hassle free instant setup with **tailor-made** support
- Landowner or tenant, commercial or residential - **whatever your business**, our system will work for you.
- Choose between the **self-ticketing** or **warden patrol** service for ultimate flexibility
- Receive **compensation of up to £25** for each completed ticket - up to **£15 above the industry standard**
- **Loyalty scheme for customers** as testimony to Company credibility
- Versatile service from **1 to 10,000** cars to suit every car park **regardless of size**
- We supply you with **everything you need to get started** including permits, signage, tickets and full set-up guide
- **Free car park survey** and signage positioning to ensure all legal requirements are met
- There is **no reference to the client** on signage or literature
- We are fully registered and **comply with the DVLA** codes of practice
- We are **fully computerised**, meaning all tickets are processed quickly and efficiently
- We have **in-house qualified legal staff** that manage the entire collection process from start to finish
- We **do not use external debt collection agencies**, therefore ensuring consistency of service
- Wardens paid on the number of tickets completed to ensure the **quality of tickets issued**
- **Online ticket management** system to track all tickets issued and their current state
- The CPS solution allows the motorist **14 days to appeal** against the parking charge



## Tailored Parking Solutions

Combined Parking Solutions are able to tailor their parking management solutions to customer's individual needs, regardless of car park size and specifications.

- Self-issuing ticket solutions
- Warden patrol solutions
- Bespoke signage
- Permit Schemes
- Customer / staff parking management
- Pay and Display parking enforcement
- Disabled Bay parking management
- Private road parking management
- Event parking management
- Retail complex parking management
- Hospital parking management
- University / College campus parking management
- Private residential parking management

For all of these tailored solutions, CPS offer support and consultancy to clients to ensure that all signage is correctly positioned to meet all legal requirements and that all tickets are therefore legally enforceable.

For expert advice and guidance as to how CPS can help you clamp down on unauthorised motorists parking on your land and furthermore, help you make the most of your car park then please contact us on **0871 288 4606** or alternatively at [info@combinedparkingsolutions.co.uk](mailto:info@combinedparkingsolutions.co.uk) and speak to a member of our highly experienced sales team.



## The CPS Parking Protection Bundle

CPS offers all customers a free site survey to guarantee that all signage is positioned correctly and to ensure that they meet with all legal requirements. By doing so, CPS can ensure that all tickets issued are legally enforceable and in turn this reduces the time and money wasted on chasing tickets that were not legally issued.

Initial setup is hassle-free – CPS supply you with everything you need to get started including tickets, tailor-made signs and permits which you may choose to sell or issue to authorised vehicles, giving you ultimate flexibility and choice.

Included **FREE OF CHARGE** in the CPS parking protection bundle is the following;

- Site survey
- License agreement
- Contractual warning signs displaying the terms and conditions for parking
- Positioning of signs
- Parking permits
- Parking charge tickets and site set up guide

### Example Signage

All CPS signage is flexible and can be modified to suit client's individual needs. All signage and literature is also free of reference to the client.

a. Warning: Customers Only Max 1hr Stay - No Return in 24hrs



b. Warning: Customers Only Max 2hr Stay - No Return in 24hrs

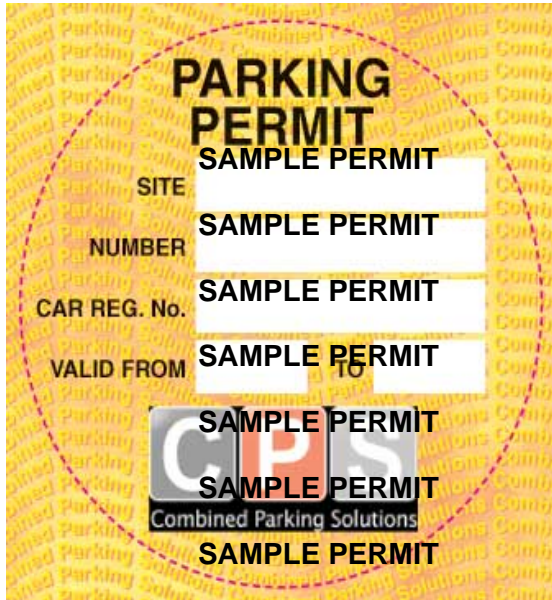


c. Warning: Authorised Persons/Permit Holders Only



## Example Permits

Clients can choose to issue or sell parking permits to staff or clients.



## Example Tickets

Should a vehicle park contravening the terms and conditions for parking, a parking charge notice can be issued. This is a legally enforceable charge that attaches to the windscreen and outlines the reason for issue and details on how to pay.



## Contact Us

Whatever your requirements, we are keen to discuss your individual needs. Please contact us on the direct sales line number **0871 288 4606** or alternatively email us on [info@combinedparkingsolutions.co.uk](mailto:info@combinedparkingsolutions.co.uk).

For more information you can visit [www.combinedparkingsolutions.co.uk](http://www.combinedparkingsolutions.co.uk).

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